

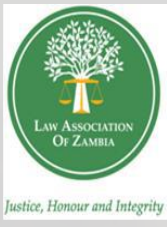
**GLOBALISING YOUR PRACTICE
OPPORTUNITIES AND CHALLENGES**

IT solutions for lawyers

Alonso Hernandez-Pinzon/Jonathan Goldsmith

4th April 2018

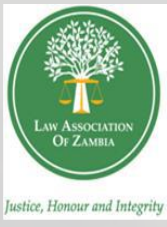
Livingstone, Zambia



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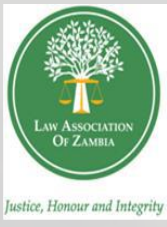
Topics

1. The concept of e-Justice and its many uses (Alonso Hernandez-Pinzon)
2. IT solutions for lawyers (Jonathan Goldsmith)



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The concept of e-Justice and its many uses



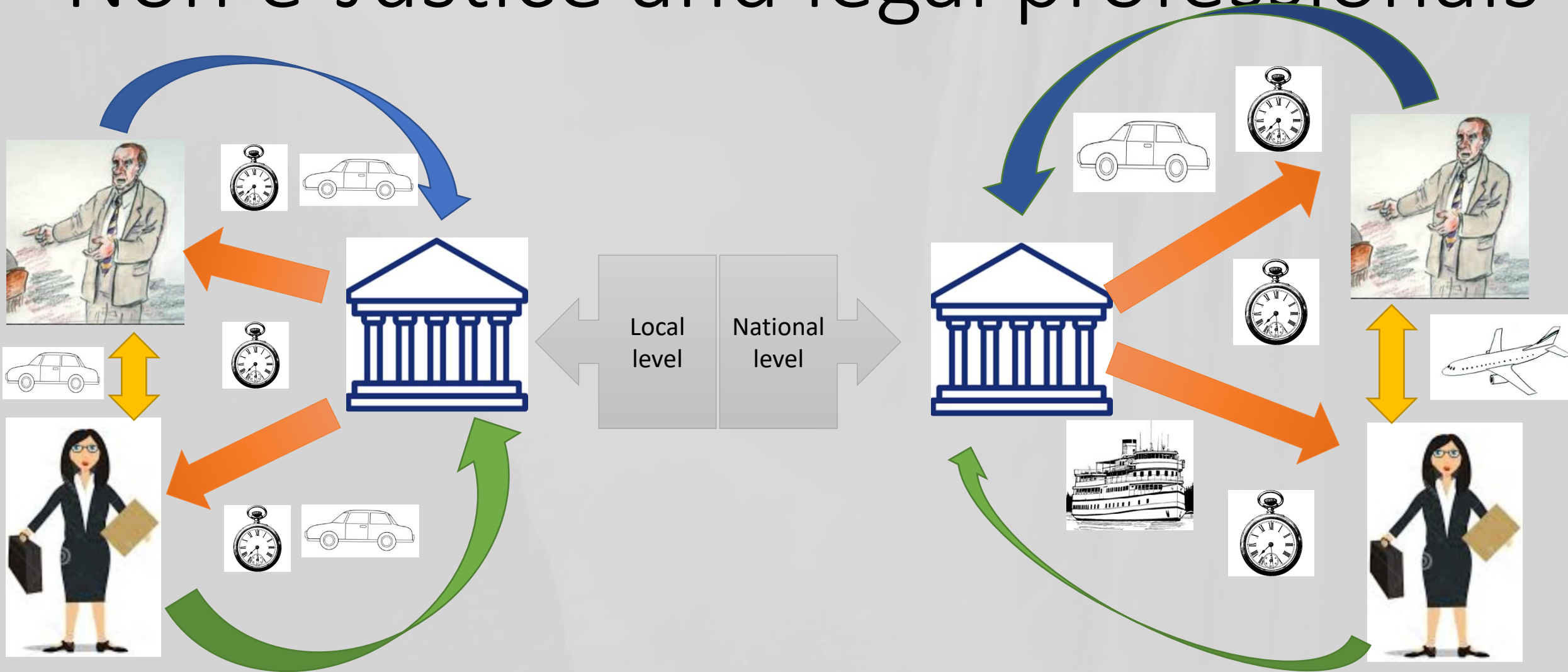
An approach to the e-Justice

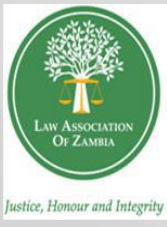
- e-Justice is the use of IT tools in the justice field with the aim of making it faster, cheaper and more secure
- Greatest benefit: greater access to justice for everyone as access to justice can be handled remotely during some stages, and costs are reduced
- Other benefits:
 - (i) better access to judicial information
 - (ii) better cooperation between judicial authorities
 - (iii) decrease in ill interference (eg: corruption)



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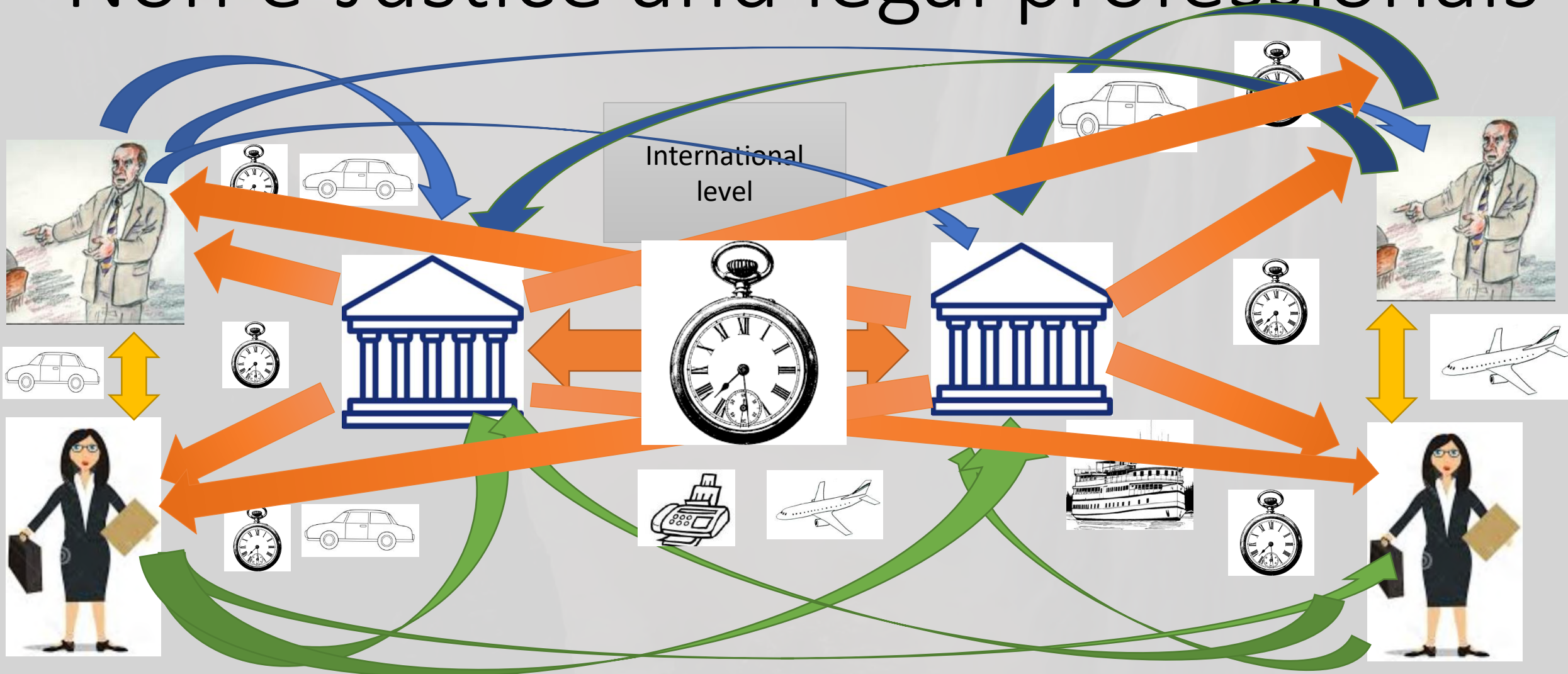
Non e-Justice and legal professionals

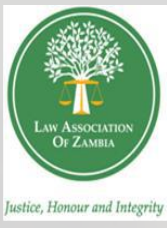




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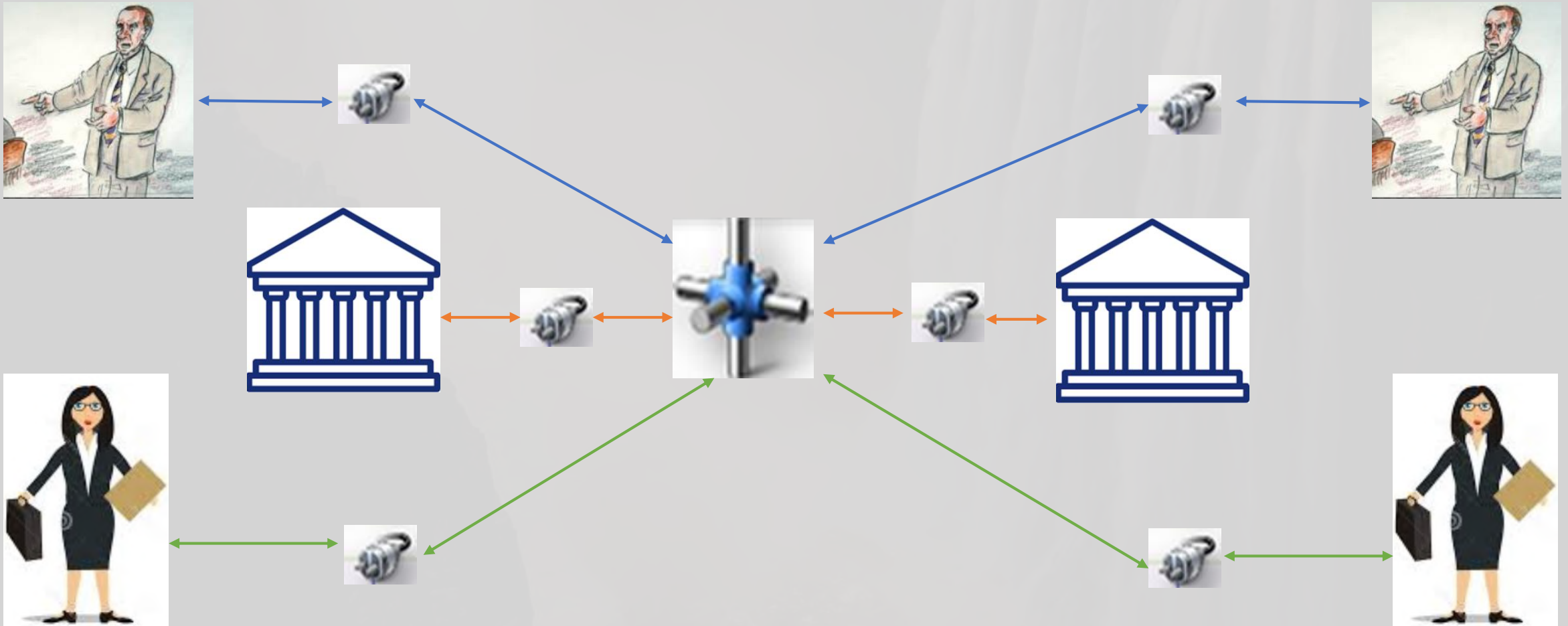
Non e-Justice and legal professionals

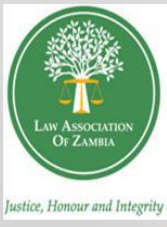




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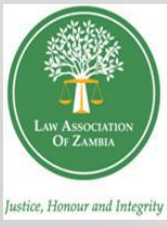
e-Justice and legal professionals





E-Justice tools

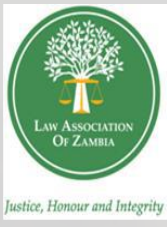
- Not only communications between legal practitioners or service of documents
- Also
 - Registries (land, businesses, insolvency)
 - Directories: find a lawyer/notary/court atlas
 - Glossaries (multilingual term database, multilingual thesaurus)
 - Dynamic forms for e-submission
 - Specific tools for legal professionals (FAL 2)
 - Information for legal professionals (eg: about different legal systems)



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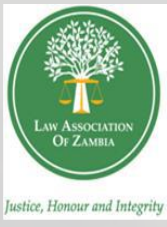
But let's focus now on...

Cross-border IT issues for
lawyers



Law firm IT solutions

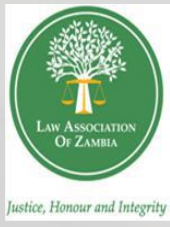
- On the lawyer side of the firm (as opposed to general practice management): document management and search and indexation systems
- You will know better what is available in your markets re custom-made and generic products
- I will address three main issues:
 - Cybersecurity
 - Cloud computing
 - Data protection



Issues to watch

(1) Cybersecurity

- Adequate protection
 - expert advice
 - undertake a risk assessment
- Insurance
 - sensitive information
 - reputational impact
 - expert help afterwards
 - costs of repair

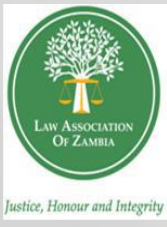


Issues to watch

(2) Cloud computing

Benefits

- improved backup/disaster recovery
- flexibility
- increased storage capacity
- increased data handling capacity
- reduced infrastructure costs
- avoiding frequent updates to software
- reduced internal IT staff costs



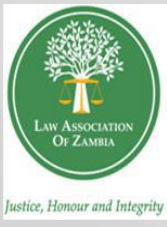
Issues to watch

(2) Cloud computing

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Risks

- security, data confidentiality and location of data
- service reliability and stability
- danger of supplier lock-in
- lack of control
- service response time, and enforcing SLAs
- speed and bandwidth



Issues to watch

(3) Data protection

- Obviously local laws
- EU General Data Protection Regulation (GDPR – coming into force next month) or equivalent from another jurisdiction
- GDPR: rights of data subjects: for instance, to be informed; of access to data; of rectification; and of erasure
- GDPR: special rules on transfer outside the EU to third countries (Chapter V of GDPR)



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SADC
LAWYERS' ASSOCIATION



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OF ZAMBIA
Justice, Honour and Integrity

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Thank you!