

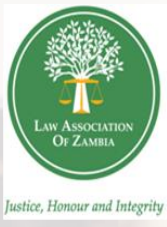
**GLOBALISING YOUR PRACTICE  
OPPORTUNITIES AND CHALLENGES**

# IT solutions for lawyers

Alonso Hernandez-Pinzon/Jonathan Goldsmith

4th April 2018

Livingstone, Zambia



## **GLOBALISING YOUR PRACTICE OPPORTUNITIES AND CHALLENGES**

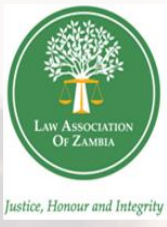
# Topics

1. The concept of e-Justice and its many uses (Alonso Hernandez-Pinzon)
2. IT solutions for lawyers (Jonathan Goldsmith)



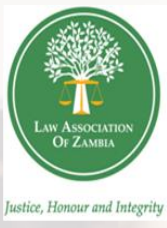
## **GLOBALISING YOUR PRACTICE OPPORTUNITIES AND CHALLENGES**

# The concept of e-Justice and its many uses



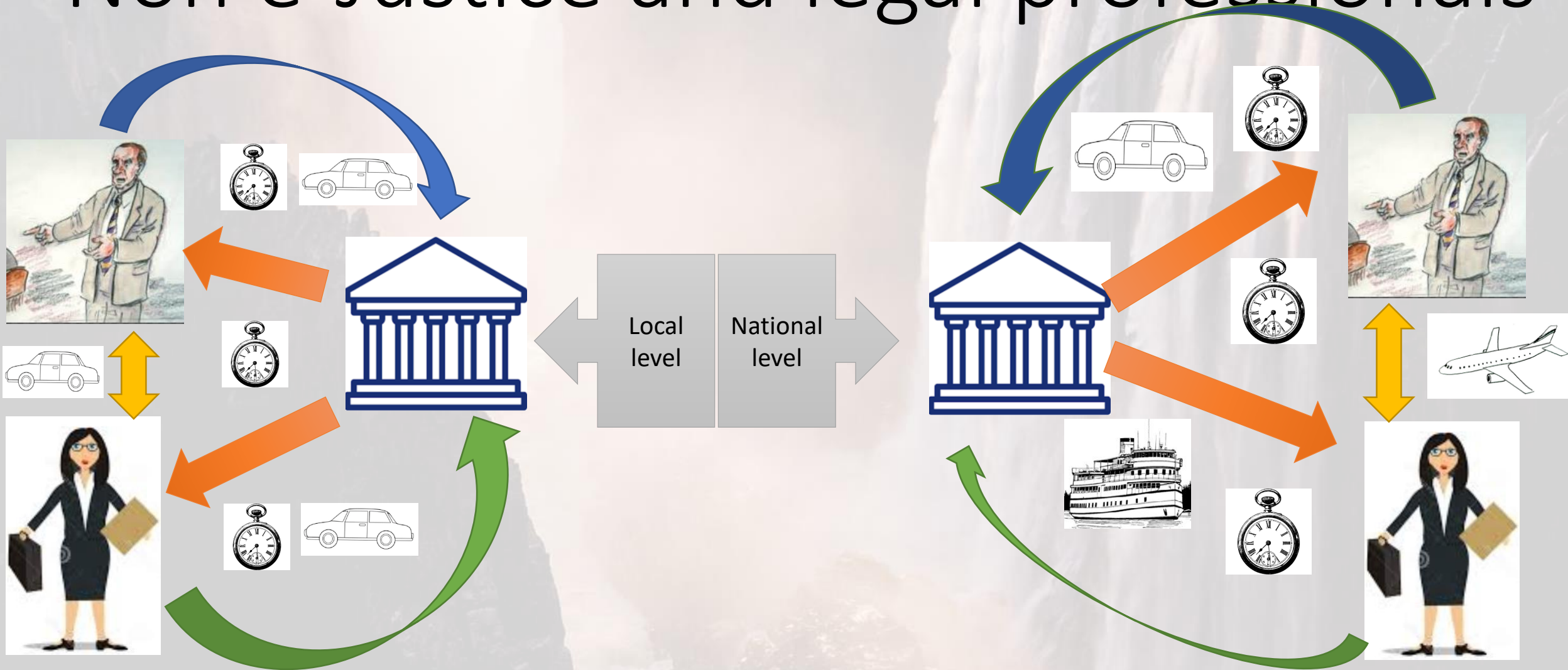
# An approach to the e-Justice

- e-Justice is the use of IT tools in the justice field with the aim of making it faster, cheaper and more secure
- Greatest benefit: greater access to justice for everyone as access to justice can be handled remotely during some stages, and costs are reduced
- Other benefits:
  - (i) better access to judicial information
  - (ii) better cooperation between judicial authorities
  - (iii) decrease in ill interference (eg: corruption)



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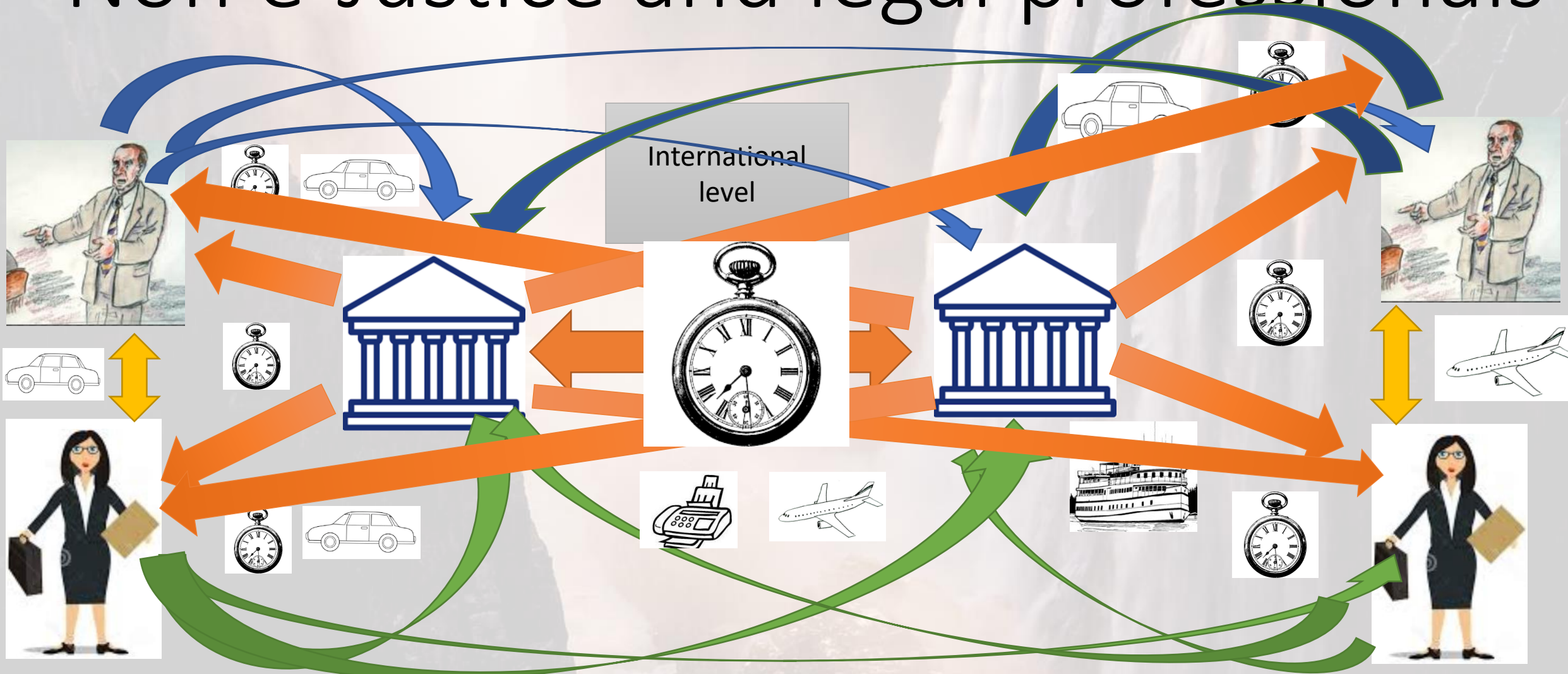
## Non e-Justice and legal professionals

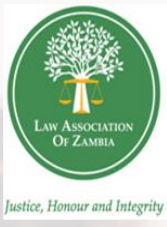




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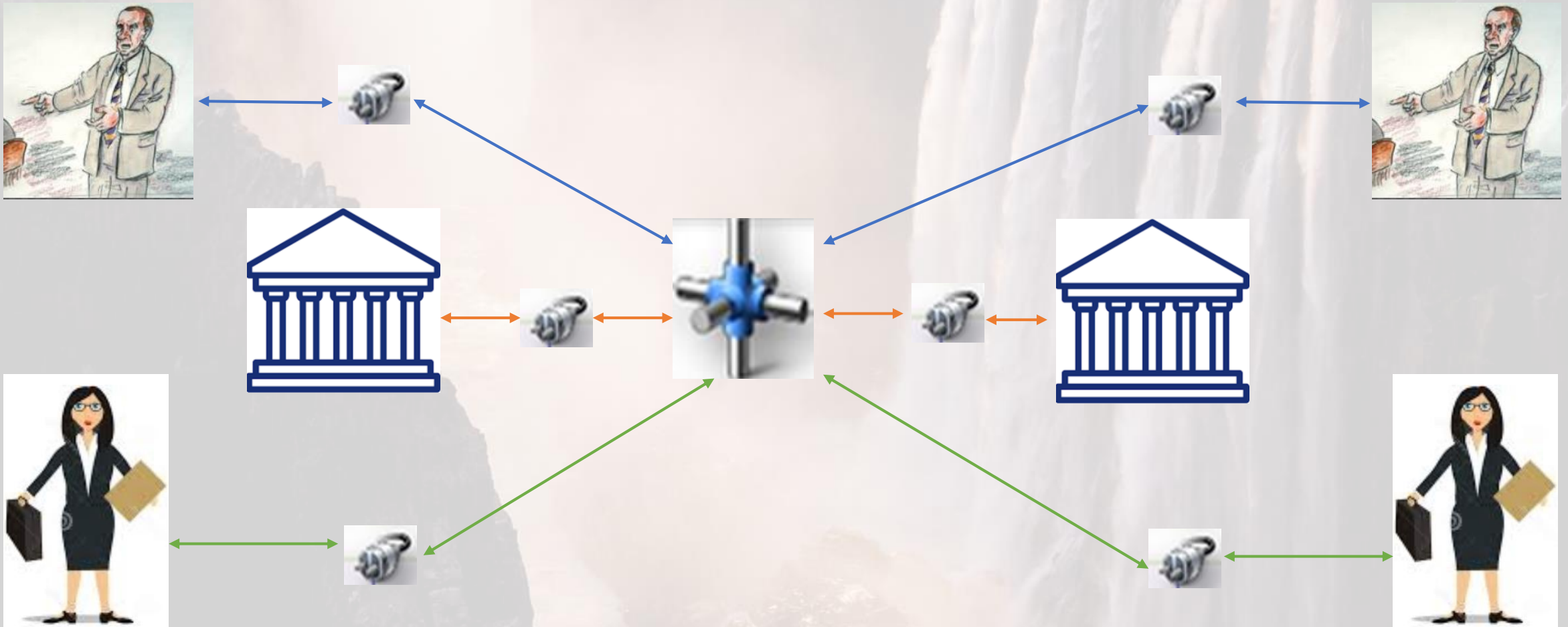
## Non e-Justice and legal professionals

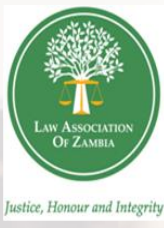




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## e-Justice and legal professionals

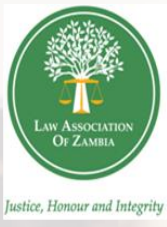




# E-Justice tools

- Not only communications between legal practitioners or service of documents
- Also
  - Registries (land, businesses, insolvency)
  - Directories: find a lawyer/notary/court atlas
  - Glossaries (multilingual term database, multilingual thesaurus)
  - Dynamic forms for e-submission
  - Specific tools for legal professionals (FAL 2)
  - Information for legal professionals (eg: about different legal systems)

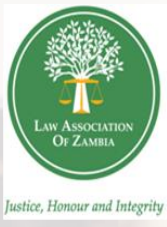




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But let's focus now on...

Cross-border IT issues for  
lawyers



# Law firm IT solutions

- On the lawyer side of the firm (as opposed to general practice management): document management and search and indexation systems
- You will know better what is available in your markets re custom-made and generic products
- I will address three main issues:
  - Cybersecurity
  - Cloud computing
  - Data protection

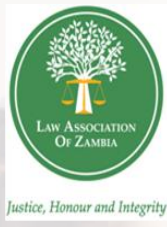


# Issues to watch

## (1) Cybersecurity

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- Adequate protection
  - expert advice
  - undertake a risk assessment
- Insurance
  - sensitive information
  - reputational impact
  - expert help afterwards
  - costs of repair



# Issues to watch

## (2) Cloud computing

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### Benefits

- improved backup/disaster recovery
- flexibility
- increased storage capacity
- increased data handling capacity
- reduced infrastructure costs
- avoiding frequent updates to software
- reduced internal IT staff costs



# Issues to watch

## (2) Cloud computing

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### Risks

- security, data confidentiality and location of data
- service reliability and stability
- danger of supplier lock-in
- lack of control
- service response time, and enforcing SLAs
- speed and bandwidth

# Issues to watch

## (3) Data protection

- Obviously local laws
- EU General Data Protection Regulation (GDPR – coming into force next month) or equivalent from another jurisdiction
- GDPR: rights of data subjects: for instance, to be informed; of access to data; of rectification; and of erasure
- GDPR: special rules on transfer outside the EU to third countries (Chapter V of GDPR)



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the legal profession



*Justice, Honour and Integrity*

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# Thank you!